

## **2022/2023 LCRCC Corporate Pass Program FAQ**

Q. What is this year's corporate pass options and pricing?

A. Go to [LCRCC Pass Program \(sugarbush.com\)](https://www.sugarbush.com/corporate-pass-program) for complete pricing details. You can also reach out to Sugarbush Vacation Sales at 802-583-6160 or email [reservations@sugarbush.com](mailto:reservations@sugarbush.com) with any questions. Please note, for this season, we are offering Sugarbush Value Passes for all ages and an All Mountain young adult (13 to 29) pass. As well as Ikon Pass and Ikon Base Pass for Chamber members.

Q. How do I know I am getting the best deal? What are other Sugarbush Pass options?

A. You can view & compare all Season Pass options at <https://www.sugarbush.com/plan/season-passes/>

Q. How do I purchase the Sugarbush or Ikon Corporate Pass?

A. Simply follow this link: [LCRCC Pass Program \(sugarbush.com\)](https://www.sugarbush.com/corporate-pass-program) Once you have decided which passes to purchase for yourself and family hit the Get Verified button. From there you will enter in your company, personal information, and mailing address. Click the verify and continue button, this will activate the validation you are a current employee at the company you listed. Check your work email for the link to continue to purchase your passes. It is that easy and convenient. If you have any difficulty, please contact Sugarbush Vacation Sales at 802.583.6160.

Q. Do my spouse and children qualify?

A. Yes, immediate family members are eligible. Immediate family is limited to spouses, partners in a civil union, parents, and dependent children ages 18 and under living in the same household. Grandparents, brother-in-law, your favorite aunt, second cousins once removed, etc. are not eligible.

Q. Why is the Sugarbush Premium Adult pass not an option in the corporate program this winter?

A. Things are a bit different this winter as compared to the past. The formerly known Sugarbush Premium Pass for Adults has turned into an Ikon Adult season pass. This pass is not available for our retail guests as well as for the corporate pass program. The product has simply gone away. Of course, with the Value pass you can ski at Lincoln Peak before Mount Ellen opens and after it closes as well as mid-week non holiday timeframes. But yes, for weekend skiing and riding that would be at Mount Ellen. To review all pass options, please go to <https://www.sugarbush.com/plan/season-passes/>

Q. I am a repeat corporate pass holder. Why do I have to requalify/verify every year?

A. We need to confirm that you are still employed by a participating organization.

Q. Why won't the Corporate Pass portal work with my personal email address?

A. You must use your company email so that we can confirm you are employed by a participating organization. If you do not have a company email address, you will be promoted to scan in a current pay stub. You could also call Vacation Sales to assist you.

Q. My spouse is the corporate pass holder source. Why won't it let me log-in to purchase?

A. All Corporate Passes must be purchased by an eligible employee and use that eligible employee's company email address. This includes purchases for immediate family members.

Q. What is a SugarXpress Card and why do I need one?

A. Sugarbush Resort has gates at our lifts and the SugarXpress Card is an RFID card you carry that has your season pass product loaded onto it. Your SugarXpress Card is your pass, and you can also add resort charge, scan into the Sugarbush Health and Recreation Center, and more.

**Remember the deadline to purchase your passes this year is Wednesday, December 7, 2022!**